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Any references to "User", "You", "Your", or "Authorized User" refer to You or Your institution or business and all its related affiliates, agents, or employees who use this IPS CART.

TERMS AND CONDITIONS

1. PURCHASE TERMS. All products will be shipped to the shipping address You provide, within the service time-frame specified below after being accepted by Us. We cannot make any changes to your order or cancel your order after you have submitted it.

   We accept payments by card (Mastercard, Visa). All list prices are exclusive of VAT, GST, sales tax, and any similar applicable taxes which may be applied to orders at checkout or shipment. You hereby give permission to IPS to pre-authorize, hold, and charge the credit card provided based upon the total order value including applicable taxes at the time of checkout or shipment, as applicable. The total order price, including shipping and handling fees as well as taxes applicable to your order will be charged to the credit card you provide us at the time of order shipment. Please note that due to the nature of our business your items may arrive in separate packages depending on the point of distribution / manufacture, and will be charged accordingly. You are responsible for any import fees, duties, taxes, or other charges for orders placed or shipped outside of the United Kingdom except for business-to-consumer orders under 150 EUROS (or applicable threshold) shipped into the EU27. For business-to-consumer orders under 150 EUROS shipped to an EU country, VAT will be charged under the EU IOSS system and the VAT rate will be that of the country of shipment.

   Standard shipping

   Standard shipping is calculated based on the shipping method You select at checkout unless otherwise specified in the IPS Cart. Available items typically ship within 5 business days. You will receive tracking information by email when your order has been shipped if available. Where using non-trackable shipping methods (such as Economy Post), claims for lost shipments or damages in transit are not accepted. Delivery times vary depending on location. Please note that any quoted delivery times are estimates provided by our delivery partners and cannot be guaranteed. We reserve the right to change shipping methods.

   We are not responsible for any late delivery of the products or any consequential loss or damage caused as a result. You agree the shipping terms for all products are FOB shipping point and ownership transfers to the customer upon shipment. This means that the risk of loss and title for such items pass to you upon our delivery to the carrier.

   Returns Policy

   Customer Service
   Telephone: +44 (0) 1752 202301
   Email: cservs@nbninternational.com

   If You choose to return an item, You are eligible for a full refund of the purchase price and applied taxes. You are responsible for the cost of shipping the item back to Us. Conditions: Products must be in sellable, like new condition and include all original materials.

   If the products You receive are not as ordered, or if your shipment arrives damaged. You can request a refund of the purchase price, applied taxes, and original shipping costs. You will provide photos and additional information We request in order to review and approve your claim. You are responsible for the cost of shipping the item back to Us. All products will be inspected prior to accepting any return.

   Prompt Notice of Shipping Errors, Damages, Defective Products. FOR ELIGIBILITY CONSIDERATION UNDER OUR RETURNS POLICY, WE MUST BE NOTIFIED OF ANY ALLEGED SHIPPING ERRORS AND/OR DAMAGED/DEFECTIVE PRODUCTS WITH RESPECT TO PRODUCT DELIVERED HEREUNDER WITHIN THIRTY (30) BUSINESS DAYS AFTER YOUR RECEIPT OF PRODUCT, REGARDLESS OF THE ALLEGED PROBLEM OR CAUSE FOR RETURN.

   Receiving Your Refund: Once your returned product is received, inspected and approved, any refund amount will be processed to the credit card used in the original purchase. It often takes credit card issuers 4-6 weeks to post the money to your account.

   Returns must include the original packing slip and shipped to:

   RETURNS
   INGRAM PUBLISHER SERVICES UK
   1 DELTIC AVENUE
   MILTON KEYNES
   MK13 8LD
   UNITED KINGDOM
2. USER OBLIGATIONS. You represent that You are at least the legal age of majority and will, at all times, provide true, accurate and complete information when submitting any information to the IPS Cart, including when You provide information during registration or on other forms. In addition, You agree to abide by all applicable local, state, national, and international laws and regulations with respect to your use of the IPS Cart or not use this site if any applicable laws forbid its use. In addition, You also acknowledge and agree that use of the Internet and access to or communications with the IPS Cart is solely at Your own risk. While IPS has endeavored to create a secure and reliable IPS Cart, you understand that the confidentiality of any communication or material transmitted to or from the IPS Cart over the Internet or other form of global communication network cannot be guaranteed. IPS is not responsible for the security of any information transmitted to or from the IPS Cart. You agree to assume all responsibility concerning activities related to Your use of the IPS Cart.

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5. TERM AND TERMINATION. This TOU and Your right to use the IPS Cart will take effect at the moment you access, or use the IPS Cart and is effective until terminated as set forth below. IPS reserves the right at any time if You violate any term or condition of this TOU, to deny your access to the IPS Cart or to any portion thereof in order to protect its name and goodwill, its business, and/or other users. Termination will be effective without notice. You may also terminate this TOU at any time by ceasing to use the IPS Cart, but all applicable provisions of this TOU will survive termination.

6. PRIVACY POLICY. We use CyberSource to provide the credit card processing in the IPS Cart. Please see our Privacy Policy for a summary of personal identifying information collection and use practices.

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8. INDEMNITY. You agree to defend, indemnify, and hold harmless IPS and its affiliates, employees, agents, directors, officers, shareholders, attorneys, successors, and assigns from and against any and all claims, proceedings, damages, injuries, liabilities, losses, costs, and expenses (including reasonable attorneys' fees and litigation expenses) relating to or arising from any breach by You of this TOU. You acknowledge that any breach, threatened or actual, of this TOU may cause irreparable injury to IPS, such injury would not be quantifiable in monetary damages, and IPS would not have an adequate remedy at law. You therefore agree that IPS shall be entitled, in addition to other available remedies, to seek and be awarded an injunction or other appropriate equitable relief from a court of competent jurisdiction restraining any breach, threatened or actual, of Your obligations under any provision of this TOU.

9. GOVERNING LAW. This TOU has been made in and will be construed and enforced solely in accordance with the laws of England and Wales as applied to agreements entered into and completely performed in England. You and IPS each agree to submit to exclusive subject matter jurisdiction, personal jurisdiction, and venue of the courts in London, England for any disputes between us under or arising out of this TOU. You transmissions or communications with the IPS Cart are solely at Your own risk. While IPS has endeavored to create a secure and reliable IPS Cart, you understand that the confidentiality of any communication or material transmitted to or from the IPS Cart over the Internet or other form of global communication network cannot be guaranteed. IPS is not responsible for the security of any information transmitted to or from the IPS Cart. You agree to assume all responsibility concerning activities related to Your use of the IPS Cart.

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